

PACKAGING and STAPLING cc

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July 13, 2009

Management
Atlas Security
Port Elizabeth
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re: Armed Response.

Dear Sir,

At 00H35 I received a call from yourselves informing us that our business alarm had be triggered and that there was a broken window. Despite the initial shock, I was on the premises within five minutes of the call. I was greeted by three of your officers with vehicle lights still flashing. After searching the outside perimeter to ascertain if there was any further damage, they then secured the entire inside of our premises prior to allowing me access. They had also arranged PG Glass to replace the damaged window, which were on site by the time of my arrival.

We as a company would just like to express our gratitude for the efficient speedy response, the polite and well mannered officers who were on site and their willingness to go beyond the call of duty to assist and ensure we were advised of other measure to avoid such unwelcome visits. Your officers remained on site until the glass had been replaced and I was able to reactivate the alarm. I was amazed at the foresight of your staff for arranging the replacement glass, a task that I would have thought of only after arriving and managing to digest the situation. The manner in which you officers conducted themselves is truly outstanding. I am now so much more relaxed knowing both my home and our offices are protected by your staff, and the caliber of staff you employ is phenomenal.

Sadly we live in a society that is apt to complain; yet I have no negative word just heart felt appreciation for all your staff.

I will gladly be a reference to your company and it's staff.

We as a company value your service and insight and are looking forward to a long business relationship

With much appreciation.


Glenn Jacoby
Managing Member